

QUALITY POLICY

Coreside is a specialized consulting company that provides a wide range of services related to various types of real estate. With the aim of continuously developing and improving the quality of our services, understanding and meeting the needs and expectations of our clients and all interested parties, as well as establishing relationships of trust with our partners, we have committed to establishing and implementing an efficient and effective quality management system.

- Increasing market share by ensuring the trust of both existing and potential clients through identifying their needs and expectations and taking measures to ensure they are met;
- Improving the company's operations through clear identification of business processes, compliance with adopted business rules, and efficient implementation of established procedures at all levels of the company, with clearly defined limits of individual responsibility;
- Consistent implementation and continuous improvement of the management system in accordance with legal regulations, company requirements, and the requirements of applicable standards and other binding documents;
- Professional training and development of employees in accordance with legal requirements, company needs, and new trends;
- Encouraging creativity, initiative, teamwork, and responsibility in work;
- Preserving company knowledge and fostering positive interpersonal relations;
- Identifying risks to the company's operations and implementing measures to reduce their impact on business performance;
- Promoting awareness of continuous improvement practices as a daily business routine through the use of feedback from all interested parties, especially clients and employees.

The quality management system is monitored, measured, reviewed, and continuously improved, with reporting and communication to all interested parties. Through the realization of the established management system objectives, Coreside achieves a high level of client satisfaction, a competitive position in the market, mutual trust, and fair cooperation with its clients, while meeting the requirements and needs of all interested parties.



Date: 24 January 2026

A handwritten signature in blue ink, appearing to read "Bojan Ljubičić", written over a horizontal line.

Bojan Ljubičić, Director